

Our safety commitment to patients, staff, and the community.

Acton Medical Associates is dedicated to the safety and good health of our patients, team members, and the community.

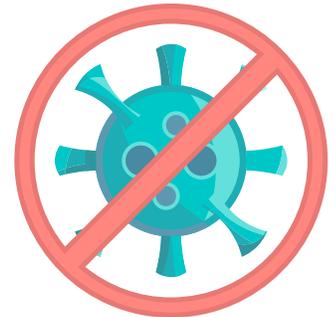
It's our promise to keep safety at the forefront of everything we do so that all of our patients receive the highest quality care in a clean and comfortable environment. We partner closely with the Massachusetts Department of Public Health (DPH) to ensure the strictest of safety guidelines are met in all of our locations.



Health Screens

Daily health screenings are critical to prevent the spread of COVID-19.

- Acton Medical employees are screened daily for COVID-19. Those showing signs of illness are not permitted to return to work until they are symptom-free.
- Patients are called before their appointments and screened for COVID-19 symptoms. Screening occurs again upon arrival.
- Symptom-free patient areas have been established for those with non-coronavirus health care needs.
- Respiratory illness clinics have been established, and along with Urgent Care, are separate from areas dedicated to symptom-free visits.
- To further prevent the spread of illness, and support social distancing, patients are asked to come alone to visits, or bring one guest if assistance is needed.



Sanitization

Extensive sanitization of surfaces is conducted multiple times a day.

- Appointment scheduling has been adapted to allow for an expanded disinfection process between visits.
- Door knobs, counters, chairs, handrails, light switches, tables, desks, toilets, faucets, sinks, and the elevator are just a few surfaces that are sanitized in the morning, throughout the day, and again at night.
- Additional hand sanitizer stations have been installed in waiting rooms and other areas.
- Patients, visitors, and staff are encouraged to clean their hands often, and posters are in place to remind people of helpful hygiene tips.



Safety

At Acton Medical, we take safety very seriously and have implemented new protocols to further protect our patients, staff, and the community.

- All staff uses personal protective equipment (PPE) recommended by the Centers for Disease Control and Prevention.
- Employees, patients, and visitors are required to wear face masks.
- Additional staff has been added, including Greeters to help screen patients, and an expanded sanitization team.
- Protective sneeze/cough guards have been installed at check-in and check-out windows, and in many employee areas.
- Some chairs have been removed from waiting rooms, and seating options arranged to support social distancing.
- The check-out process is now touchless! There's no need to check-out when leaving, our staff will follow up with patients.
- Telehealth visits are available for patients needing care for some conditions that can be managed without coming to the office.

